



**Las Vegas Urban League**  
Early Childhood Connection  
Connecting Kids with a Network of Resources

**LAS VEGAS URBAN LEAGUE**  
Early Childhood Connection  
Resource & Referral Provider Survey

Date of Service: \_\_\_\_\_ Office Location Contacted: \_\_\_\_\_

Name (Optional): \_\_\_\_\_ Email/Phone: \_\_\_\_\_

Help us improve the quality of our services by completing this survey.

DESCRIPTION OF QUALITY IMPROVEMENT ELEMENT		1	2	3	4
1	How would you rate the overall quality of our services?				
2	When you called or visited us, was your wait time appropriate?	Yes		No	
3	Was your phone call returned within a timely manner? (24 hours)	Yes		No	
4	Was staff professional and courteous?	Yes		No	
5	Were you informed of training opportunities?	Yes		No	
6	Did staff explain the program and policies clearly?	Yes		No	
7	Please feel free to provide any comments, suggestions or questions below:				

Thank you for your feedback. If there is anything we can do to assist you, please do not hesitate to contact us.

LV Urban League \* Child Care Subsidy Program \* 2470 N. Decatur, Ste. 150, LV, NV 89108 \* (855) 4UL-KIDS \* (702) 405-8583 Fax



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